



Yenaa Housing

Move on Policy

February 2022



213 SOHO ROAD BIRMINGHAM B21 9SX



www.yenaa.co.uk



0121 6616 331



operations@yenaa.co.uk

Policy Checklist		
Date of Implementation		Feb 22
Date of Last Review	23	Feb 26
Date of Next Review	24	Feb 28

1. INTRODUCTION

Yenaa Hosing Ltd is committed to working with our residents to promote independence and to support people to develop the skills to live more independently. We are also committed to the efficient allocation of scarce resources, whilst ensuring maximum choice and flexibility for our service users.

2. SUPPORTING PEOPLE TO MOVE ON

We aim to support residents living in our accommodation schemes to develop the skills to move on to independent accommodation within the community. We will achieve this via the provision of targeted support which will encapsulate the following:

- Identifying the resident's long-term aspirations in respect of housing and living arrangements at the earliest opportunity. This should be documented at the assessment stage and should be reflected in the individual's support plan.
- Providing each resident's with a realistic move on plan which, takes account of their starting point and where they would like to end up.
- Provide an understanding of Birmingham City Councils Homeless strategy so they understand their individual rights.
- Beginning the move on process at the start of the placement so there is a constant focus on the need to move on.
- To ensure move on becomes a constant theme of support plans and support sessions. Looking at partnership with the resident's and other agencies

involved in the individual's support..

- Information gathered at assessment stage about a resident's housing history will be used to identify any possible barriers to gaining access to move on accommodation, and to plan support to remove these barriers.
- Support will focus on equipping residents with the skills to move on to independent or less supported accommodation from the outset, and on supporting each client to maintain their tenancy until such a time until they are ready to move on in a planned way.
- Using our own local knowledge and experience to access housing providers. Including local Authority resources, housing associations and private accommodation arrangements.
- For residents not from the Birmingham area who wish to return to their local area then exploring their local housing options.
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3. TRANSITIONAL PLANNING AND SUPPORT

Once a move-on housing option has been identified which meets the needs and preferences of the service then the transitional plan should be developed during support sessions. to support the resident's in moving on to their new accommodation.

This may include the provision of practical support, e.g. help in accessing community care grants or organising removals or short-term support to the resident's in their new setting. It may be necessary to negotiate funding for short-term support during the transition with the Job coach via universal credit and assisting residents to understand their financial obligation moving forward such as changes to service charges. or other funding bodies. When assisting residents in moving on staff must ensure that the following areas are addressed:

- That the resident's has had an opportunity to visit the intended property. Where this is a shared or supported project.

- To ensure that the property is secure and well maintained and that any defects are addressed promptly by the landlord.
- To ensure that residents are fully informed about their rights and entitlements in respect of their tenancy, that they are given a valid tenancy or other occupancy agreement to sign and that they are aware of the rights and responsibilities therein.
- To ensure that they have adequate furniture and personal effects. Residents may require help in claiming and spending grants or acquiring suitable furniture.
- To work with the individual to ensure all key contacts are in place after transfer; i.e. GPs,
- It is essential that all benefit applications are promptly completed and that the DWP and Housing Benefit are informed of the person's change of address in order that there is no disruption to their benefits.
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4. Conclusion

Move on is an essential part of the long-term stability for our residents. It is not an easy fix and there has to be a degree of understanding of the structures impacting on our housing in all areas of the UK. For Birmingham we have the added challenge of having a high proportionate of homeless individuals in some type of temporary accommodation. This does not mean we do not work with residents to make preparation for moving on and we will work hard to find resources and opportunities for this to happen.